



Annual General Meeting June 24, 2025

**Compassionate Excellence** 

# **Our Commitment**

- We are here to care for our patients with compassion – close to home and with our partners.
- We pursue excellence in all we do.
- We are one team. We value respect, accountability, innovation and learning.



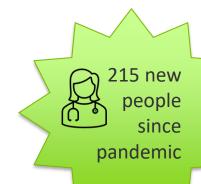






## Oue People!

- 900+ strong Fully Staffed
  - Clinical Scholar
  - Clinical Extern
- Patient & Family Engagement Committee (PFEC)







#### **#WDMH Proud**

- Family Medicine Residency Program
- Job Fair with Dundas Manorattracted 35+



- Employee Satisfaction Survey
  - Increase since 2021...62% → 84%



## **Caring for our Community**

- **83,000+** Patient Visits
- Respiratory Season



Annual Prostate Health Clinic



## **Caring for You**

#### What's New...

- Pulmonary Function Testing
- Rheumatology
- Virtual psychiatry
- Dermatology
- Remote Care Monitoring
- Essential Care Partners
- CT Scanner
- Artificial intelligence
- Phone system





# **Caring for You**

### What's Coming...

- Breast Biopsies
- Ophthalmology (?)
- Pediatric surgery
- MRI





## **Accomplishments**

- Reduced Wait Times
  - ER Funding

    - fafterhours CT
  - Diagnostic Imaging

#### Clinical Reconfiguration

- Better flow and patient care
- Better support for staff and improved team collaboration





## **Raising Awareness**

#### Emergency Preparedness

- Hostage/weapon drill with OPP
- Monthly drills Fire, Missing/
  Violent person

### Celebrating Diversity

Creating a cultural & diverse safe space for all





## **Leading the Way**

#### Education

- Mental Health Sessions
- Equity, Diversity and Inclusion



#### Research

- Research and Innovation Centre...relocated
- Clinical Trials
- Rural Health Improvements



## **Looking Ahead**

- Financial situation
- Accreditation
- Great River Ontario Health Team / Primary Care Networks
- Strategic Planning





#### **WDMH Culture**

- Recreation Committee
- Commitment Awards
- Long-Service Awards
- Community Spirit





#### **Thank You to Our Closest Partners**

- WDMH Foundation
- WDMH Auxiliary
- WDMH Patient and Family Engagement Committee (PFEC)









# Thank You to You!







